



Eich cyf/Your ref P-06-1380
Ein cyf/Our ref KSNWT/01727/25

Carolyn Thomas MS
Chair - Petitions committee

07 November 2025

Dear Carolyn,

Thank you for your letter of 16 October regarding petitions P-06-1258 and P-06-1380.

I can confirm that my officials have already received a copy of the survey undertaken by STAND north Wales and I would like to thank them for their work and their findings have been noted.

As the Cabinet Secretary for Social Justice and I have previously highlighted, we are committed to ensuring that the Blue Badge scheme remains robust and fair, and that the process of obtaining a badge is as efficient as possible.

I have provided the committee with a copy of my [written statement](#) on the Review of the Blue Badge Scheme in Wales. The review provided 5 recommendations, all of which were accepted by the Welsh Government. Officials are now in the process of considering and acting on those recommendations.

As part of this work, a Blue Badge workgroup was held by officials with 22 local authorities and stakeholders in June this year. Following this workgroup, two further training sessions were held in July for local authority staff, specifically on streamlining applications 'Not for Reassessment'. STAND north Wales shared their personal experiences of applying and reapplying for a blue badge at these sessions.

To reinforce this work, additional guidance has been provided to local authorities and they have been encouraged to use the 'Not for Reassessment' route, where only proof of identity and address are required, when they are satisfied that applicants will permanently meet the eligibility criteria.

Canolfan Cyswllt Cyntaf / First Point of Contact Centre:
0300 0604400

Bae Caerdydd • Cardiff Bay
Caerdydd • Cardiff
CF99 1SN

Gohebiaeth.Ken.Skates@llyw.cymru
Correspondence.Ken.Skates@gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

This work continues to be progressed with involvement from the WLGA, who are also leading a focused group with local authorities to consider good practice on information available to Blue Badge applicants and to support those that cannot apply digitally or need further assistance from local authorities.

Our goal remains to make the process of obtaining a badge efficient, effective and stress-free as possible. I am grateful to both petitioners for highlighting their concerns and their experiences and feedback will continue to be shared as this work progresses.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ken Skates', with a stylized flourish extending to the right.

Ken Skates AS/MS

Ysgrifennydd y Cabinet dros Drafnidiaeth a Gogledd Cymru
Cabinet Secretary for Transport and North Wales